



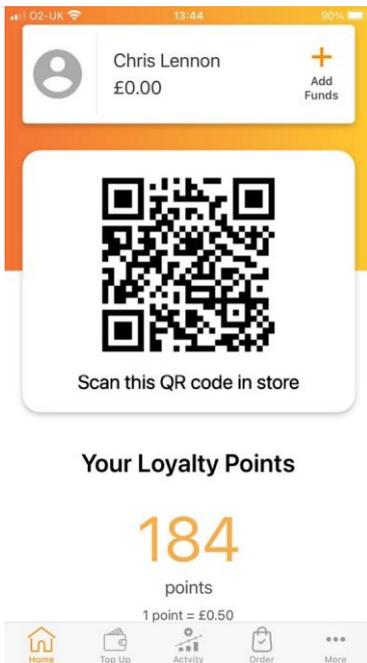
Lolly PoS, Self Serve, HQ, Kitchen display & App/Web

6.4 Release

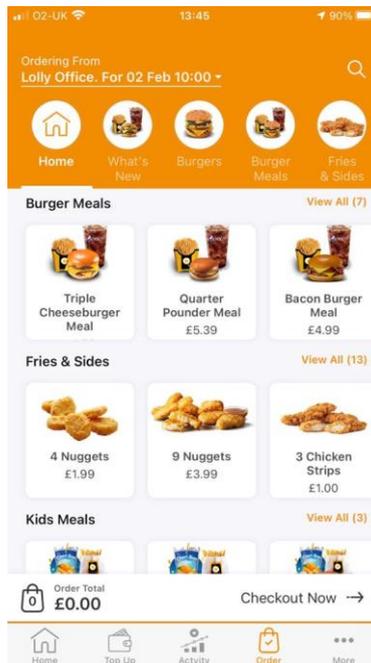
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Lolly App – Pre Order

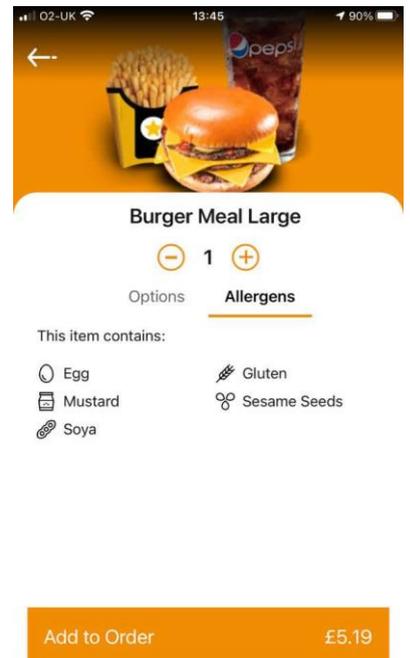
Pre order, Table order and desk delivery are all available. You can now pre order items for collection same day or days in advance. Order In venue EG Table 2 or deliver to desk/building. Full app features are detailed below. The app, which will look and feel as your very own app integrates seamlessly with your existing Lolly back office and epos solution.



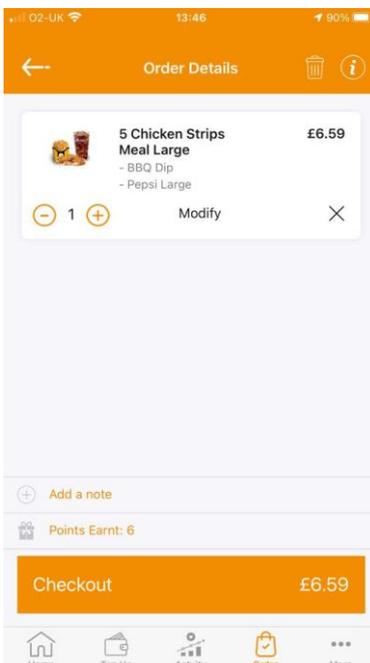
Optional Points/Stamps



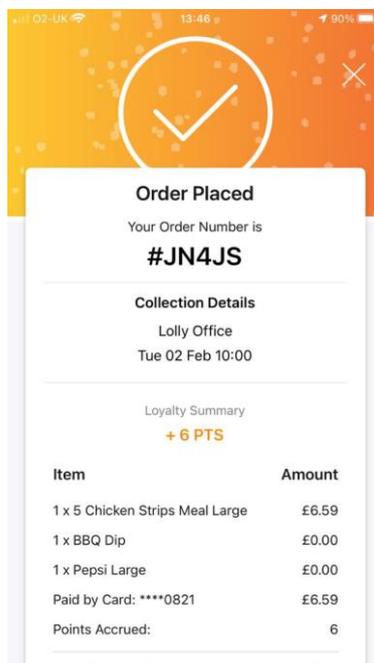
Pre Order Selections



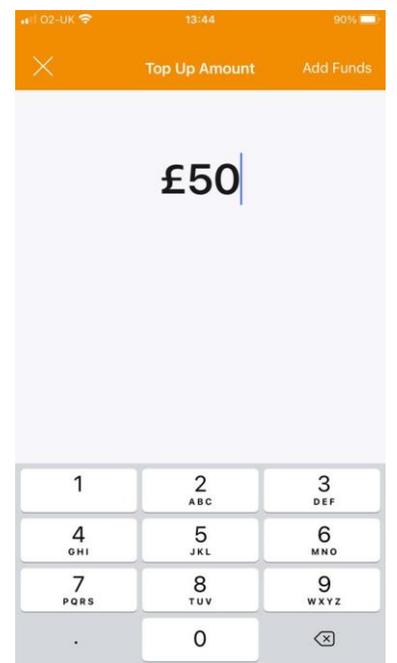
View Allergens/Calories



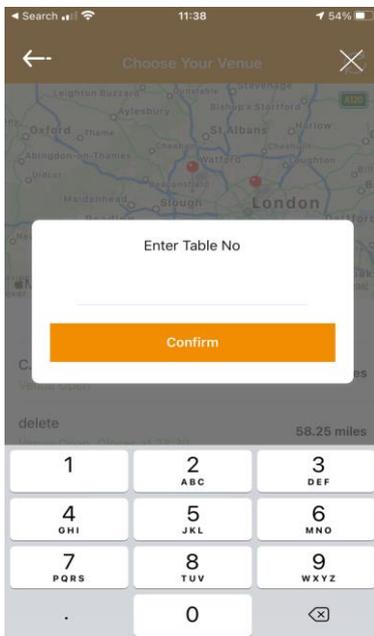
View/Edit Basket



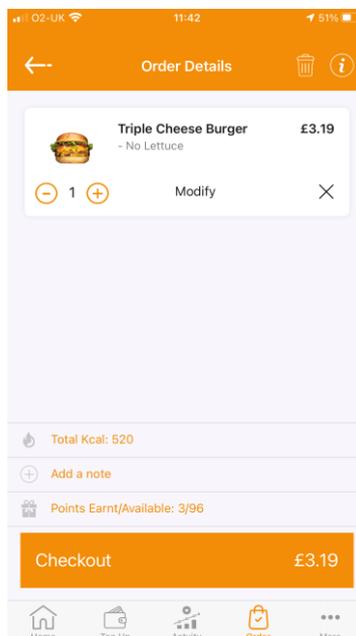
Order Complete



Optional In App Account Top Up



Order at table



Calorie count in basket

Full App features:

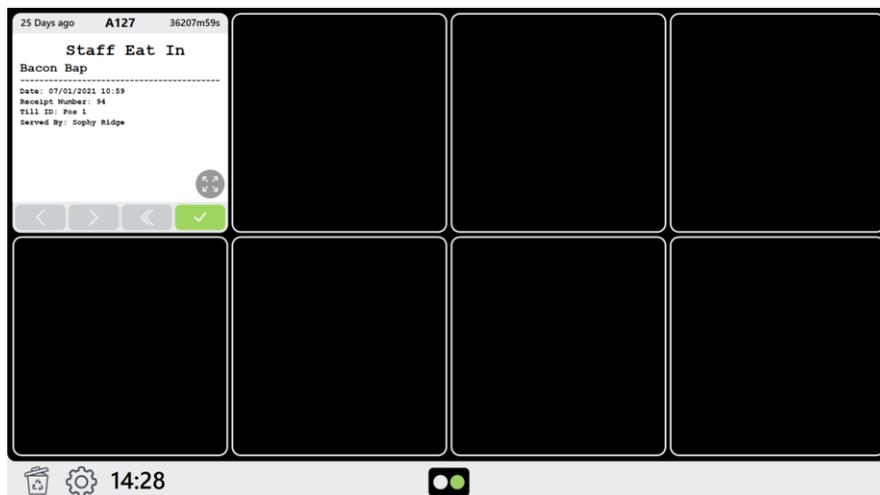
- Pre Order for collection same day or in advance
- Pre Order App notifications including – Preparing and Ready to collect
- Pre Order capacity management, control the number of pick ups per slot
- Order at table
- Order to Desk/Building
- App order manager at POS. Busy modes, Scan QR to locate order and interact with customer
- Calorie counter (Optional)
- View nutritional and allergen information for every product
- Loyalty Stamps (With interactive stamp cards) and Loyalty Points
- Optional Login by Social Media
- Customer VIP pricing
- Allowances (EG give a daily/weekly allowance to customers/staff)
- E receipts
- Vouchers – Redeemable in APP or at POS/Self Serve
- Use account balance or use In App Top Up
- Use the App at Lolly Pos or self serve
- Re-order your previous orders at self serve
- Historical information
- Locations with interactive maps and store information/opening hours
- Multiple menu support
- Send notifications to your customers
- Export customers to send email campaigns (If agreed to be contacted)
- App wait times – Notify your customer on current estimated wait time
- App update reminder or force update to latest features

For APP enquiries please contact the [Lolly Sales Team](#)

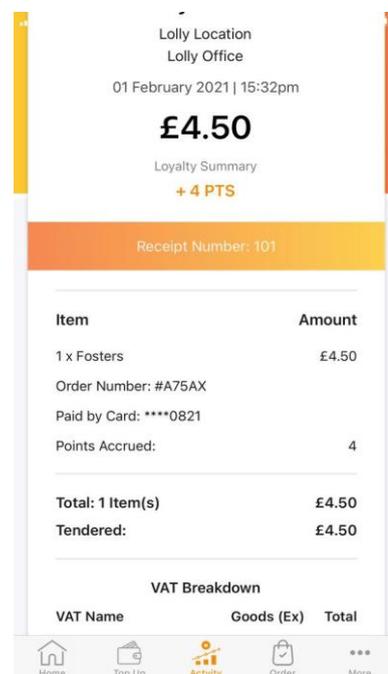
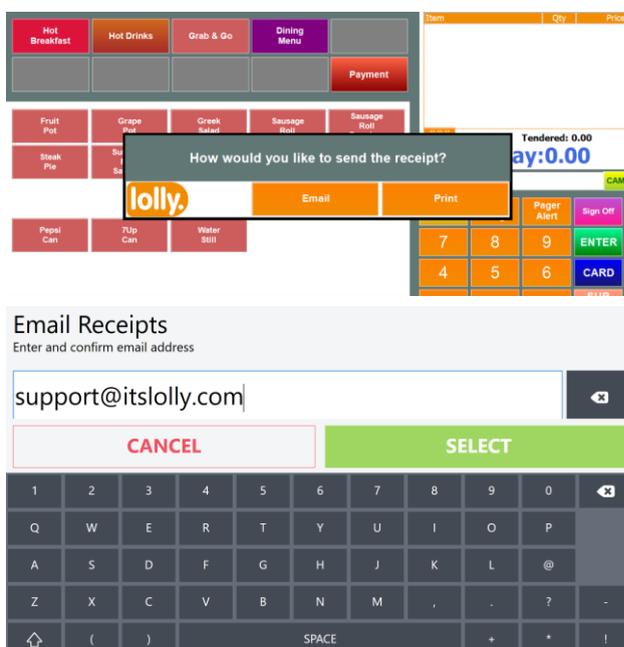
Kitchen/Drinks display enhancements

We have added new features to enhance your experience using the kitchen and drink order display units. These include:

- Darker background for improved visibility
- Select number of visible columns and rows to utilize full screen
- Upload sound of your choice for incoming order notifications
- Strike through item when ready – Now bold and green
- Open order in full screen to view large order
- Improved page navigation and visibility of more items per order

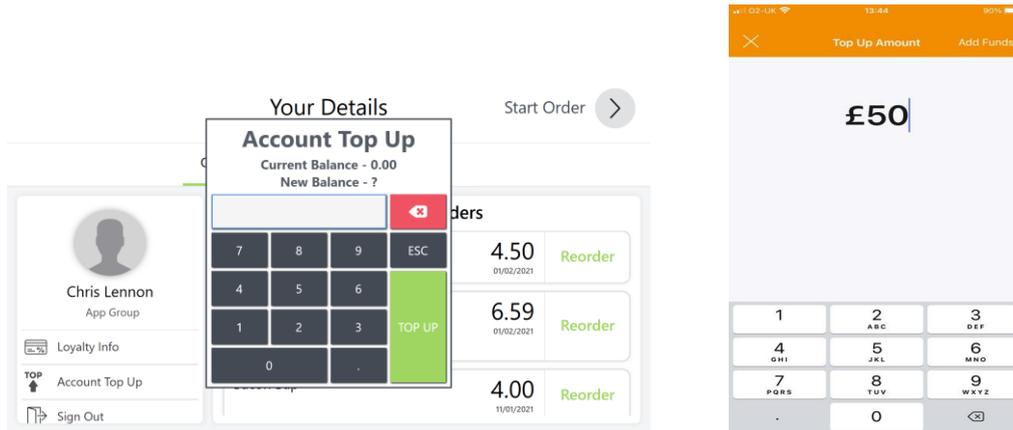


Lolly Pos, self serve and Lolly app all support the new E Receipt feature. Where possible all receipts can be disabled and printed or emailed on request. For Ereceipt, you can simply enter the customer's email address and they will receive the transaction & payment receipts. If they use the app at point of sale an E Receipt will process automatically.



Account Top Up

If you are using accounts withing the system it is possible to top up your account balance across the whole platform. LollyPos originally had this functionality but this has now even extended to self serve and the Lolly App.



Menu rotations

A brand new feature allowing menus which change daily, weekly, monthly or any duration of your choice. For example Week 1 (Monday – Fri) will rotate every week/month. The till user or customer using self serve or Lolly App will only see items applicable for that day.

Current Panel #: 4 Select Panel: < Panel Panel > Quick PLU Link Tool

Page # 1 of 1 < Page Page > Add Page Remove Page

Weeks
First Day Of Week: Save Weeks Settings

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input checked="" type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input checked="" type="checkbox"/> 8	<input type="checkbox"/> 9
<input type="checkbox"/> 10	<input type="checkbox"/> 11	<input checked="" type="checkbox"/> 12	<input type="checkbox"/> 13	<input type="checkbox"/> 14	<input type="checkbox"/> 15	<input checked="" type="checkbox"/> 16	<input type="checkbox"/> 17	<input type="checkbox"/> 18
<input type="checkbox"/> 19	<input checked="" type="checkbox"/> 20	<input type="checkbox"/> 21	<input type="checkbox"/> 22	<input type="checkbox"/> 23	<input checked="" type="checkbox"/> 24	<input type="checkbox"/> 25	<input type="checkbox"/> 26	<input type="checkbox"/> 27
<input checked="" type="checkbox"/> 28	<input type="checkbox"/> 29	<input type="checkbox"/> 30	<input type="checkbox"/> 31	<input checked="" type="checkbox"/> 32	<input type="checkbox"/> 33	<input type="checkbox"/> 34	<input type="checkbox"/> 35	<input checked="" type="checkbox"/> 36
<input type="checkbox"/> 37	<input type="checkbox"/> 38	<input type="checkbox"/> 39	<input checked="" type="checkbox"/> 40	<input type="checkbox"/> 41	<input type="checkbox"/> 42	<input type="checkbox"/> 43	<input checked="" type="checkbox"/> 44	<input type="checkbox"/> 45
<input type="checkbox"/> 46	<input type="checkbox"/> 47	<input checked="" type="checkbox"/> 48	<input type="checkbox"/> 49	<input type="checkbox"/> 50	<input type="checkbox"/> 51	<input checked="" type="checkbox"/> 52	<input type="checkbox"/> 53	Reverse Selection

Note: displayed items may appear differently on the Lolly Till, please double check all layouts on a terminal.
Tip: If you want to quickly switch PLU buttons from place to place, first select a button, then hold down the 'Alt' key and selecting another and they will switch positions.

Integrations

We have integrated with new partners giving even more flexibility to the Lolly solution. Beaver Trison (Digital menu signage), Parim (Workforce management), Market Man (Stock Control Specialists), Payter (Vending Solutions) and NMI integration for payment services.

We have also updated the UBER API to the latest version to support Uber's new promotional capabilities & Natasha's Law Uber updates.

Other features

- Ability to hide the re-print order ticket button on table screen
- Voucher management, dedicate who can send which voucher
- Wastage reports now have location selection filters
- New reports POS sales summary, void summary, top ups/spend/totals added to customer accounts reports.
- Auto end of day feature POS and Self serve
- KVS windows printer support
- Lolly Move – New product, POS on A920. Order and pay on one device

Full Release Notes & Archive

6.4 04/08/2021

New setting (Hide reprint order ticket button)

Voucher config management - Dedicate which vouchers can be sent via HQ by User

Wastage report reasons and depts now have location selectors

APP Hide location option - POS admin

APP - back buttons added for Android

APP - Top up now prompts on >99.99

APP - New custom text for App updater and number of app launches to next prompt

NMI support

App/Web Wait time prompter feature

6.3 13/05/2021

LollyMove - A920 with POSv1

Mix and match & voucher shows dept alpha order from selector

Timekeeping summary report added

ASAP time now configurable. Immediate or custom time for click and collect and desk delivery

Send multiple email address seperated by; for voucher system

APP Amex and JCB (Not accepted icons - if applicable) on add card screen

App Branding options in HQ (Logo, Primary colour and Gradient colours)

Printer path/Local app data - New file placed in root will re route app data to C:\LollyData

Tidied formatting for voucher email

KVS Windows printer support

Lolly Pos search (By Dept) in alpha order

Reset individual customer groups or all#

Auto End of Day (POS and Self serve)

Void Summary report, Pos Sales Summary report

Customer Account Balances (Shows top ups, spend and total)

KVS Recycle bin now shows Tab / Order numbers

Web Ordering with Guest check out

App Auto Update system

6.2 07/04/2021

Lolly Pos - 6.2.7766.14766

LollyHQ - 6.2.7766.16365

LollyServe - 6.2.7754.22175

Lolly KVS - 6.2.7766.14733

Lolly App - 6.2

APP

> Pre Order enhancements

> In Venue ordering (Tables/Zones)

> Desk Delivery

> Social media sign ups (Facebook, Azure, Google, Linked In)

> Time slot capacities for Pre order (Also Works by busy mode)

> Calorie count now shows in basket (Also works on SS)

> Custom background picture via HQ

> Multiple logic around menus and open times.

> Pre order manager - new filters and Intelligent 'find order' by APP QR scan

> Mix and match support by order type eg 10% Hot drinks pre order only. 10% wine in venue order only

General

- > New mix and match method (Cheapest free/most expensive). Also works for vouchers and stamp redemption
- > Auto declaration for end of day (Lolly Pos)
- > HQ Master login shows names not emails
- > Improvements to Order Ticket Format - Removed word 'customer'. Order type shown at top.
- > Voucher support (Individuals receiving free hot drink). Also includes custom image, extended description and multiple vouchers
- > Nutrition and Calorific feature sets now in LollyPoS
- > Added May Contain feature along with custom allergen titles
- > Product options now support Nutrition and Calorie system (Pos, SS and APP)
- > Optomany S300 signature removal on SS. (Signed off)
- > Added custom password for exit capability on KVS with software engineer overwrite function

6.1 24/02/2021

Lolly Pos - 6.1.7724.22058
LollyHQ - 6.1.7724.28024
LollyServe - 6.1.7724.21993
Lolly KVS - 6.0.7690.17067
Lolly App - 6.0.1135

Uber API Update to support Uber promos
Payter (Vending) Integration

Lolly App now support social media logins
- Facebook, Google, Microsoft Azure, LinkedIn & Email

6.00 02/02/2021

Lolly Pos - 6.0.7697.32665
LollyHQ - 6.0.7699.25900
LollyServe - 6.0.7699.25967
Lolly KVS - 6.0.7690.17067
Lolly App - 6.0.1127

Lolly App Launch – Pre Order

Pre Order, Loyalty (Stamps/Points), VIPS, Account top up/balance, Receipt, Activity, Multi location and intelligent ordering times, App Notifications (Preparing/Ready), Staff/Cost Centres. Fully supported with Lolly POS, Self Serve and Lolly KVS

Menu Rotations - New feature to support Daily/Weekly/Monthly menus (All platforms)

KVS Redesign

Improved look, Custom rows/columns, sound/notifications support, Bold strikethrough, Omit OT Title option, Keyboards added for programming support.

E Receipt - Email receipts now available POS, Self serve & Lolly APP

Account top up - View balance and top up account via Self serve (Also available on POS and Lolly App)

Stripe SCA - LollyHQ

Keep Alive setting added for various network implementations

Beaver Trison integration– (Digital menu signage)

Parim integration (Work force management)

Marketman integration (Stock control)

Fix to importer – if blanks are present in prefix barcode

5.12 19/10/2020

Lolly Pos - 5.12.7594.14987
LollyHQ - 5.12.7594.16648
LollyServe - 5.12.7594.14903
Lolly KVS (Windows) - 5.12.7594.14948

Out of stock - Branch/Location Selection. Ability to send to all branches/locations from POS/HQ Dashboard Hierarchy. Added select all/non to each branch
Heartbeat Monitor now includes KVS Windows devices if synched with HQ
Added support for Branch and Location printing on Order ticket with seperators
KVS test ticket now includes branch and location
Send Tab message now has new setting (NO TAB) allows for mains away or instructions without a Tab.
Start of Sale prompt now has a new setting staydown.
Added support to disable age verification by POS
New dynamic collection time feature to Self Serve.
New SS feature supporting text change for the word kitchen on the confirmation of order screen

5.10 4/8/2020

Lolly Pos - 5.10.7517.14565
LollyHQ - 5.10.7524.21982
LollyServe - 5.10.7521.13295
Lolly KVS (Windows) - 5.10.7513.17976

Support for new government tax announcement (Catering and general)
Product info now shows if the product is an option
Default Tax = Inherit on Dept creation
Added new report including site URL - sales export (In Financial)

5.9 23/7/2020

Loyalty App - Allowances, Menu, Notifications, Locations, smtp custom email template, customer contact report
Self Serve Customer UI - Self Serve App reminder
Self Serve Reorder feature added
Out Of Stock feature added
Link 2500 (Ingenico Microped) - Integrated with LollyPoS
Average preparation Order Times (Including time filtering)
Compulsory table, service charge & new skip feature
Copy Sell Codes feature
Product Options - Comment field shown for easier linking
Eat out to help out Scheme functionality with reporting

5.8 23/05/2020

Uber Integration inc net sales vs Fees

5.7 30/03/2020

Lolly Pos - 5.7.7390.39125
LollyHQ - 5.7.7390.39278
LollyServe - 5.7.7390.39079
Lolly KVS (Android) - 5.6.7377.26145

Lolly KVS (Windows) - 5.7.7377.26219

LollyHQ

- > Dashboard - New option to select/deselect all tills (Separated by branch)
- > Wastage report csv support added
- > New Report - Plu Sales by Product Sales. (Shows products including sell codes)
- > Added support for scheduled reports to be configured by previous hours (from execution time)

Lolly Self Serve

- > New Portrait UI enhancement giving a more improved customer experience including images on categories
- > New Basket experience including add to basket animation
- > New upload background image support (start sale prompt)screen (Eat In/Takeaway)
- > Ability to remove 'touch to start text'
- > Ability to hide the 'middle' logo on the main screen
- > Ability to hide the scan now icon
- > Added pull hq settings icon in Self Serve control panel
- > Ability to upload images for the start of sale prompt buttons (eg Eat In) and customise font colour
- > Added new loading splash screen

Lolly PoS

- > Cashback feature added to Optomany S300
- > Price Enquiry - New button added to allow sale of item from price enq screen
- > Added Lolly Phone number to Logo
- > Product options now show on rear display (Eg Bring your own cup)
- > New option (External Device - Prep Collect) Only departments defined would show the order number to the preparation and collection screen. The Collection ticket will only print if one of these items is in the current sale

Kitchen Video System (Android/Windows)

- > Added new option for remove order only (no print)
- > Remove all orders now ignores any print outs

[5.7 Pictorial Notes Here](#)

v5.6 10/02/2020

Lolly PoS - 5.6.7339.21405

LollyHQ - 5.6.7354.22334

LollyServe - 5.6.7340.22483

Lolly KVS (Android) - 5.6.7345.23302

Lolly KVS (Windows) - 5.7.7354.30503

Proxy system added for all outgoing/incoming comms (PoS & Serve)

PLU Options system added - (PoS)

Edit Options added - EG change fries to potato (PoS)

Toppings/Instructions to items with intelligence & Consolidation (Pos & Serve)

Order Ticket Breakout (Pos & Serve)

Added Order Printers & Duplicate Printers 4 & 5 (Pos & Serve)

Added Label Printer support eg for Burger customisation (Pos & Serve)

Auto Tab Orders support (PoS)

Duplicate Printer - Merge into 1, Print pre-order only (PoS)

Sub Total consolidates Items on display (PoS)

Optomany Receipts now stored and pushed to HQ C&P only (PoS, Serve & HQ)
Modifier feature for sizes eg Wines via Selling codes (PoS & Serve)
Selling Codes show alpha in HQ button programming (HQ)
New function for course change eg Mains with starters (PoS)
Hand copy to staff now prints if KVS not detected (Serve)
CSV support in LollyHQ (HQ)
Custom report added for gather and gather (HQ)
Self Serve UI and Portrait (Serve)
Self Serve Video support (Serve)
Self Serve out of stock on options (Serve)
Booker/Londis Link - (PoS)
Collect ticket (PoS)

Customer Collect Screen App launched for collect and ready

Bedside Ordering App launched

New setting for Red and Flash - KVS
Print Tray Ticket - KVS
Order ready via KVS updates customer collect screen - KVS
Minutes and Seconds added - KVS
Icon Changes - KVS
Strike through system added - KVS

[5.6 pictorial release notes here](#)

v5.5 28/08/2019

Lolly PoS - 5.5.7173.14669
LollyHQ - 5.5.7174.19532
LollyServe - 5.5.7173.14554

Loyalty Points (Pos & S/Serve)
Selling Code Alpha Printing (Pos & S/Serve)

Improvement to product search (LollyPoS)
(Now hides Dept & only shows barcode if applicable)

[5.5 and 5.5 pictorial release notes here](#)

v5.4 05/08/2019

Lolly PoS - 5.4.7152.15244
LollyHQ - 5.4.7152.13314
LollyServe - 5.4.7153.14062

[5.4 pictorial release notes here](#)

Rear Display Image Slideshow Feature (Sign on and Signed off mode)
Rear Display (Send product info - Dietary)
Factor Multiply for Weighted Items
Account Balance (All) Reset via Lolly HQ
Self Serve Table & Zone addition on checkout

v5.3 05/06/2019

Lolly PoS - 5.3.7086.13793

Lolly Serve - 5.3.7086.20996

[5.3 Pictorial release notes here](#) -

New icons on LollyHQ dashboard allowing you to see outstanding tables including products
Tablets and Lolly Smart now show battery % on display when unplugged
Free text added to Sales review Detailed report
Printer Friendly Names - Give your order printers names, so when there is an error the printer name will be shown
Removed Master/Slave network pull after update
New Hourly report by product
Product Loading speed Improvement
Consolidated Receipt option now available
Eat In / Takeaway default option & Layaway/Table Memory recall
Self Serve - Reset order number option on End Of Day report

v5.2 23/04/2019

Lolly PoS - 5.2.7045.29022

Lolly Serve - 5.2.7044.32919

[5.2 Pictorial release notes here](#) -

World Pay Total Semi Integration (LollyPos & Serve)
Preoday integration with LollyPos
Support for 3 Duplicate Printers (LollyPos & Serve)
Shelf edge label printing enhancement (Lolly SmartV2)
Dot Matrix Detection for Lolly Serve
KVS Setting (Hide Non Pager Orders)

v5.1.6975 05/02/2019

[5.1 Pictorial release notes here](#) -

- * LollyPoS with Optomany now supports CNP (Customer Not Present)
- * Lolly PoS Auto Service Charge Dept/Product Exclusion
- * Lolly PoS Network timeout config added to Networking

v5.1 – 03/12/2018

- * Lolly PoS New Stamp Loyalty Functionality
- * Lolly PoS Refund/Return stay down option
- * Lolly PoS new security setting for service charge override
- * Lolly PoS Sale Note title now removed from order tickets
- * Lolly PoS Sale Note can now be used for Eat In/Takeaway (If used in combination with OT)
- * Lolly PoS new setting (Error on attempted modifier sale on non modifier items)
- * Lolly Serve - Ability to assign a customer to a sale
- * Lolly Serve - Added ability to apply automated Zero VAT to customers assigned as students

v5.0 - 05/09/2018

- * Self Serve Launched
- * Optomany S300 Semi Integrated with Self Serve
- * YoYo integrated with Self Serve
- * Pager integration with LollyPoS

- * Lolly Kitchen Video Available via Android App
(Integrated with LollyPoS and Lolly Self Serve)
(Pager Alert from KVS)
 - * LollyPoS Timed Panels
 - * Free School Allowance Weekly Duration now supported
 - * Customer Alias added to Customer Importer
 - * Fixed Menu option to indent options on Order Printers
 - * LollyPoS Collection ticket added
 - * LollyPoS Void/Discount Window made larger
 - * Training Mode option to print on Order Tickets
 - * LollyPoS/Lolly Serve option to remove duplicate title from order ticket
 - * LollyHQ product maintenance now shows product picture thumbnails
 - * LollyPoS new setting to send order to order printers (Immediate tender press)
-

v4.9 - 19/06/2018

- * Optomany Card services integrated with LollyPoS
- * Various performance enhancements

v4.8 - 17/05/2018

- * Added Location and POS filtering in Margin Analysis reports
- * Auto Selection of promotions in promotion reports
- * New ADD Customer button in Customer search screen

v4.7 - 26/04/2018

- * Lolly PoS now Integrated with Optomany PAX (S300) & (S800) Terminals
-

4.6 Release Notes

11/03/2018

- * Expiry Date on Customer Records
 - * Date of Birth & Customer Expiry Dates added to Customer Importer
 - * Free School Meals and Promotions can now work together
 - * It is possible to hide 'Exit Application' when a staff member wants to restart/Shut down Till
 - * Removed Maximums as they are now redundant
 - * Option to adjust selling price of preset product when refunding/returning
-

4.5 Release Notes

22/01/2018

- * Free Text Any Item
 - * Send Customer Message to Order Printers
 - * Send Preset Messages to Order Printers
 - * Course Away System eg Mains Away
 - * Taster Menu System. Multi Set Menu to support fine dining taster menus
 - * Consolidate Order Printer Tickets setting
 - * Service Charge including (Options - Auto, Minimum Covers, Cover Charge or Min/Max Charge)
 - * Layaway setting not to print to Order Printers
 - * Clear Covers when Empty Tab is cleared (0 - TAB)
 - * Tab/Layaway New View (Manage all your tables from one screen)
 - * Split Bill
 - * Customers & Accounts with Photo ability
 - * Customer Account Auto Receipt Setting
 - * Customer Sales Review - View what items have been charged to account via the PoS
 - * Product Info - Store pre-defined text for each product. This can print/display for the customer/staff
 - * Product Stock Count Down
 - * Sale Note - Add a name to a tab or layaway (Tabs or Takeaway/Delivery)
 - * Dashboard - Hide Profit Figure
 - * Membership Loyalty - Price by Value or Discount can be given to customers
 - * Customer Importer includes Account Group (Enable Account)
 - * FSM Reports (Lolly HQ)
 - * Cost Centre Reports (LollyHQ)
 - * Tender Analysis Report by Branch/Location (LollyHQ)
 - * Cancel Sale Filtering in Sales Review (LollyHQ)
-

4.4 Release Notes

04/12/2017

- * Added Student (No Vat) option for Start of Sale Prompt
 - * Compulsory Table setting added
 - * Direct Multiplication option Added
 - * Improvement to QTY operation (QTY pressed first)
 - * Speed Improvement to Product Search System
 - * Customer Sales review added to POS Customer Account Page
-

4.3 Release Notes

13/11/2017

- * Free Text Any Item
 - * Send Customer Message to Order Printers
 - * Send Preset Messages to Order Printers
 - * Course Away System eg Mains Away
 - * Taster Menu System. Multi Set Menu to support fine dining taster menus
 - * Consolidate Order Printer Tickets setting
 - * Service Charge including (Options - Auto, Minimum Covers, Cover Charge or Min/Max Charge)
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