



# Lolly PoS & Self Serve, HQ & KVS

## 5.7 Release

	Page
Product Sales report (New) & wastage csv	1
HQ dashboard select / deselect all branches	1
Scheduled report (new settings)	1
Cashback (LollyPos integrated with Optomany S300)	2
Price Enquiry (New direct sale button)	2
Self Serve & Kitchen Video new improvements	3-5
Full release notes & previous versions v5.5	6-8

# Lolly HQ

## New Report – Product Sales

We have added a new report which will detail all product sales filtered by department & location choice. This will also include any selling codes EG, Milkshake small and Milkshake large. This can be located in reports - till sales – sales by products sales. This is also available as a scheduled report.

## Other features

New report for wastage, csv support for all reports and new select all/deselect all for the Lolly HQ dashboard branch selections.

The screenshot shows the Lolly HQ Pro dashboard. The top navigation bar includes the Lolly logo, a note about the development environment, the user 'ENGINEER AS christlennon@itslolly.com by christlennon ADMIN ACCESS', and links for Help Menu and Quick Links. The main dashboard area displays 'Welcome to Lolly HQ Pro' with two summary cards: '# Transactions Today' (0) and 'Net Sales Today' (0.00). A 'Daily Sales' chart is visible below. A 'Select Branch/Locations' dropdown menu is open, showing the following options:

- Location / Branch
- Select **All** | None | Toggle
- Branch: Baker Street (checked)
- Branch: Leicester Sq (checked)
  - Leicester Sq (checked)
  - Leicester Sq 2 (checked)
  - Leicester Sq 3 (checked)
- Branch: Lolly Office London (checked)
  - Lolly Office London (checked)

The dropdown menu also shows a table with columns 'Description', 'Quantity', and 'Total', currently displaying 'No Data'.

## Scheduled report (new parameter for hours)

It is now possible to schedule any report to be emailed for a previous set number of hours. Eg you may require 2 daily reports (Morning and Afternoon)

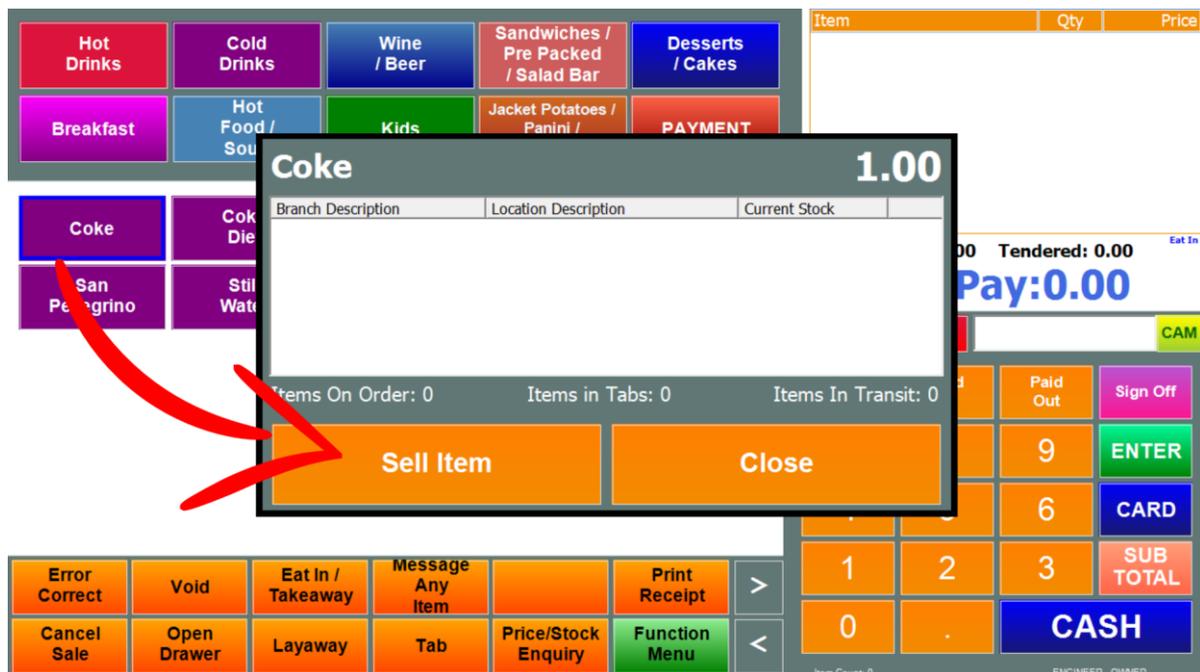
# Lolly PoS

## Cashback Integrated with Optomany S300

Lolly are now accredited to use cashback with the Optomany S300 card machine. If enabled, the device will prompt for cash back and deal with the process swiftly and intuitively. All cash back transactions are recorded and pushed to Lolly HQ for reporting.

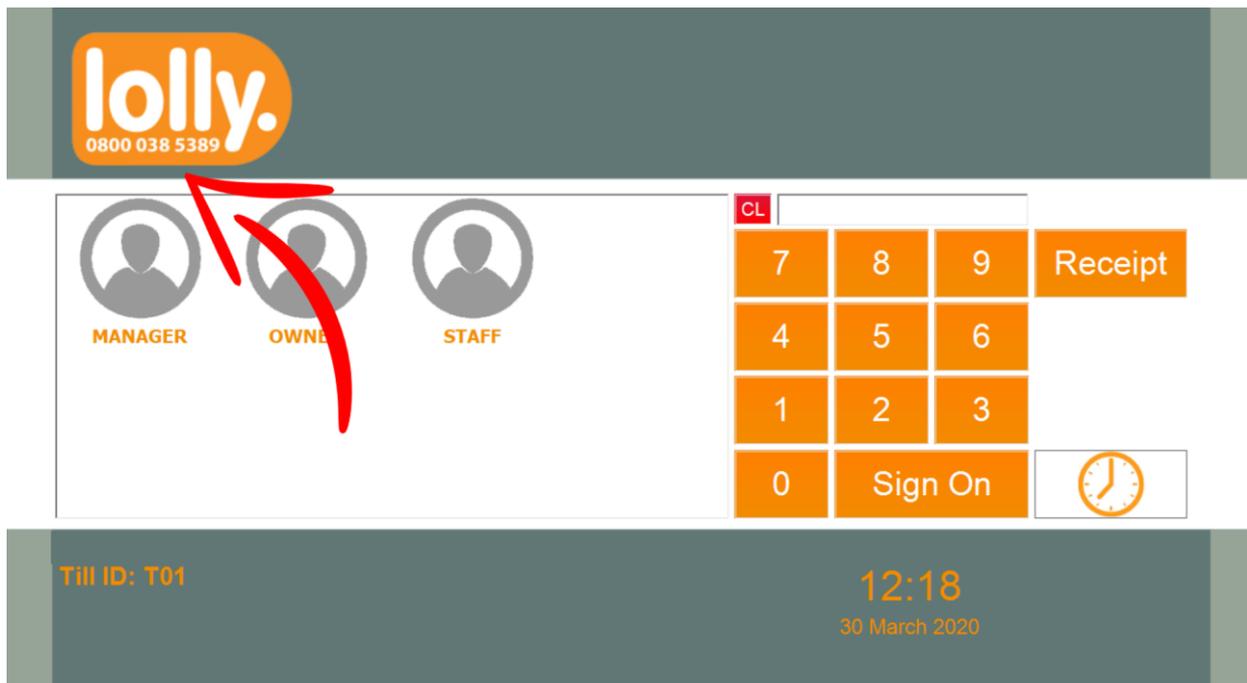
### Price Enquiry – Sell product directly

A new button has been added to the price enquiry screen, allowing you to sell the product directly after a price check. This makes the process more intuitive and saves time if the customer wishes to purchase the product



## Lolly Support/Sales

We have added our support/sales free phone number to the logo on LollyPoS. This is useful for staff members who need assistance or if you need to order new till rolls or accessories. The number is always visible.



## Lolly Self Service

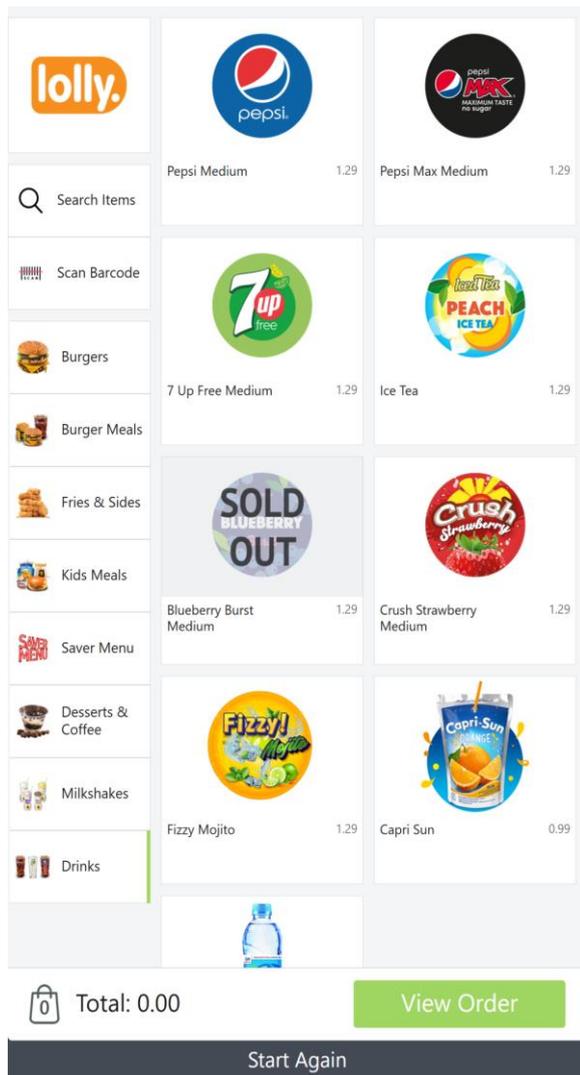
### New optional customisations

We have added support to allow further customizations to the touch to start screen and eat in / takeaway screens.

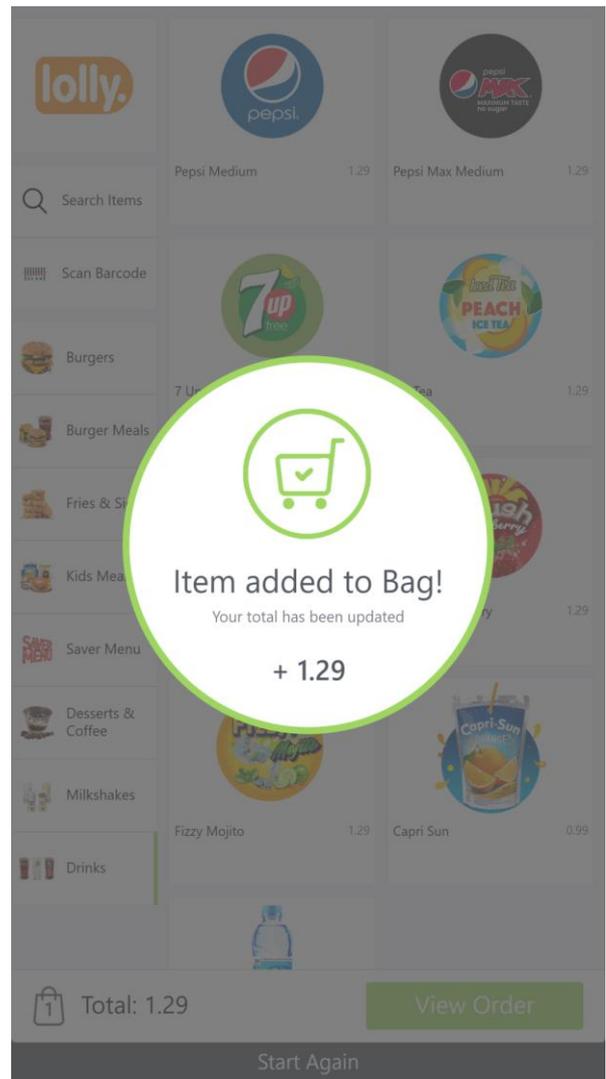
- Hide/Show touch to start text
- Hide/Show scan now icon
- Hide/Show main logo
- Upload new image for eat in / takeaway screen
- Upload own icons for eat in / takeaway options

# Brand new portrait user interface

We have added user interface enhancements to make the user experience more attractive and even more intuitive. Categories now have images, a new basket screen has been implemented and an added to basket animation is now present, and much more



Above shows new layout. Images on categories, new basket and view order button at the bottom. Search items and scan button shown at top



New animation to make it obvious an item has been added to the basket

 Your Basket

<input checked="" type="radio"/> Eat In	<input type="radio"/> Take Away
---	---------------------------------

	7 Up Free Medium	1.29
- 1 +		Modify <span>✕</span>

Total: 1 item 1.29

[Back](#)

[Finish & Pay](#)

New basket screen allowing quick changes and easily change eat in to takeaway (or vice versa)

# Full Release Notes & Archive

5.7 30/03/2020

Lolly Pos - 5.7.7390.39125

LollyHQ - 5.7.7390.39278

LollyServe - 5.7.7390.39079

Lolly KVS (Android) - 5.6.7377.26145

Lolly KVS (Windows) - 5.7.7377.26219

LollyHQ

-----

- > Dashboard - New option to select/deselect all tills (Separated by branch)
- > Wastage report csv support added
- > New Report - Plu Sales by Product Sales. (Shows products including sell codes)
- > Added support for scheduled reports to be configured by previous hours (from execution time)

Lolly Self Serve

-----

- > New Portrait UI enhancement giving a more improved customer experience including images on categories
- > New Basket experience including add to basket animation
- > New upload background image support (start sale prompt)screen (Eat In/Takeaway)
- > Ability to remove 'touch to start text'
- > Ability to hide the 'middle' logo on the main screen
- > Ability to hide the scan now icon
- > Added pull hq settings icon in Self Serve control panel
- > Ability to upload images for the start of sale prompt buttons (eg Eat In) and customise font colour
- > Added new loading splash screen

Lolly PoS

-----

- > Cashback feature added to Optomany S300
- > Price Enquiry - New button added to allow sale of item from price enq screen
- > Added Lolly Phone number to Logo
- > Product options now show on rear display (Eg Bring your own cup)
- > New option (External Device - Prep Collect) Only departments defined would show the order number to the preparation and collection screen. The Collection ticket will only print if one of these items is in the current sale

Kitchen Video System (Android/Windows)

-----

- > Added new option for remove order only (no print)
- > Remove all orders now ignores any print outs

-----

v5.6 10/02/2020

Lolly PoS - 5.6.7339.21405

LollyHQ - 5.6.7354.22334

LollyServe - 5.6.7340.22483

Lolly KVS (Android) - 5.6.7345.23302

Lolly KVS (Windows) - 5.7.7354.30503

Proxy system added for all outgoing/incoming comms (PoS & Serve)

PLU Options system added - (PoS)

Edit Options added - EG change fries to potato (PoS)

Toppings/Instructions to items with intelligence & Consolidation (Pos & Serve)  
Order Ticket Breakout (Pos & Serve)  
Added Order Printers & Duplicate Printers 4 & 5 (Pos & Serve)  
Added Label Printer support eg for Burger customisation (Pos & Serve)  
Auto Tab Orders support (PoS)  
Duplicate Printer - Merge into 1, Print pre-order only (PoS)  
Sub Total consolidates Items on display (PoS)  
Optomany Receipts now stored and pushed to HQ C&P only (PoS, Serve & HQ)  
Modifier feature for sizes eg Wines via Selling codes (PoS & Serve)  
Selling Codes show alpha in HQ button programming (HQ)  
New function for course change eg Mains with starters (PoS)  
Hand copy to staff now prints if KVS not detected (Serve)  
CSV support in LollyHQ (HQ)  
Custom report added for gather and gather (HQ)  
Self Serve UI and Portrait (Serve)  
Self Serve Video support (Serve)  
Self Serve out of stock on options (Serve)  
Booker/Londis Link - (PoS)  
Collect ticket (PoS)

Customer Collect Screen App launched for collect and ready

Bedside Ordering App launched

New setting for Red and Flash - KVS  
Print Tray Ticket - KVS  
Order ready via KVS updates customer collect screen - KVS  
Minutes and Seconds added - KVS  
Icon Changes - KVS  
Strike through system added - KVS

[5.6 pictorial release notes here](#)

---

v5.5 28/08/2019

Lolly PoS - 5.5.7173.14669

LollyHQ - 5.5.7174.19532

LollyServe - 5.5.7173.14554

Loyalty Points (Pos & S/Serve)  
Selling Code Alpha Printing (Pos & S/Serve)

Improvement to product search (LollyPoS)  
(Now hides Dept & only shows barcode if applicable)

---

v5.4 05/08/2019

Lolly PoS - 5.4.7152.15244

LollyHQ - 5.4.7152.13314

LollyServe - 5.4.7153.14062

[5.4 pictorial release notes here](#)

Rear Display Image Slideshow Feature (Sign on and Signed off mode)  
Rear Display (Send product info - Dietary)  
Factor Multiply for Weighted Items

Account Balance (All) Reset via Lolly HQ  
Self Serve Table & Zone addition on checkout

---

v5.3 05/06/2019

Lolly PoS - 5.3.7086.13793

Lolly Serve - 5.3.7086.20996

[5.3 Pictorial release notes here](#) -

New icons on LollyHQ dashboard allowing you to see outstanding tables including products  
Tablets and Lolly Smart now show battery % on display when unplugged  
Free text added to Sales review Detailed report  
Printer Friendly Names - Give your order printers names, so when there is an error the printer name will be shown  
Removed Master/Slave network pull after update  
New Hourly report by product  
Product Loading speed Improvement  
Consolidated Receipt option now available  
Eat In / Takeaway default option & Layaway/Table Memory recall  
Self Serve - Reset order number option on End Of Day report

---

v5.2 23/04/2019

Lolly PoS - 5.2.7045.29022

Lolly Serve - 5.2.7044.32919

[5.2 Pictorial release notes here](#) -

World Pay Total Semi Integration (LollyPos & Serve)  
Preoday integration with LollyPos  
Support for 3 Duplicate Printers (LollyPos & Serve)  
Shelf edge label printing enhancement (Lolly SmartV2)  
Dot Matrix Detection for Lolly Serve  
KVS Setting (Hide Non Pager Orders)

---

v5.1.6975 05/02/2019

[5.1 Pictorial release notes here](#) -

- \* LollyPoS with Optomany now supports CNP (Customer Not Present)
- \* Lolly PoS Auto Service Charge Dept/Product Exclusion
- \* Lolly PoS Network timeout config added to Networking

---

v5.1 – 03/12/2018

- \* Lolly PoS New Stamp Loyalty Functionality
- \* Lolly PoS Refund/Return stay down option
- \* Lolly PoS new security setting for service charge override
- \* Lolly PoS Sale Note title now removed from order tickets
- \* Lolly PoS Sale Note can now be used for Eat In/Takeaway (If used in combination with OT)
- \* Lolly PoS new setting (Error on attempted modifier sale on non modifier items)
- \* Lolly Serve - Ability to assign a customer to a sale
- \* Lolly Serve - Added ability to apply automated Zero VAT to customers assigned as students

---

v5.0 - 05/09/2018

- \* Self Serve Launched
  - \* Optomany S300 Semi Integrated with Self Serve
  - \* YoYo integrated with Self Serve
  - \* Pager integration with LollyPoS
  - \* Lolly Kitchen Video Available via Android App  
(Integrated with LollyPoS and Lolly Self Serve)  
(Pager Alert from KVS)
  - \* LollyPoS Timed Panels
  - \* Free School Allowance Weekly Duration now supported
  - \* Customer Alias added to Customer Importer
  - \* Fixed Menu option to indent options on Order Printers
  - \* LollyPoS Collection ticket added
  - \* LollyPoS Void/Discount Window made larger
  - \* Training Mode option to print on Order Tickets
  - \* LollyPoS/Lolly Serve option to remove duplicate title from order ticket
  - \* LollyHQ product maintenance now shows product picture thumbnails
  - \* LollyPoS new setting to send order to order printers (Immediate tender press)
- 

v4.9 - 19/06/2018

- \* Optomany Card services integrated with LollyPoS
- \* Various performance enhancements

v4.8 - 17/05/2018

- \* Added Location and POS filtering in Margin Analysis reports
- \* Auto Selection of promotions in promotion reports
- \* New ADD Customer button in Customer search screen

v4.7 - 26/04/2018

- \* Lolly PoS now Integrated with Optomany PAX (S300) & (S800) Terminals
-

#### 4.6 Release Notes

11/03/2018

- \* Expiry Date on Customer Records
  - \* Date of Birth & Customer Expiry Dates added to Customer Importer
  - \* Free School Meals and Promotions can now work together
  - \* It is possible to hide 'Exit Application' when a staff member wants to restart/Shut down Till
  - \* Removed Maximums as they are now redundant
  - \* Option to adjust selling price of preset product when refunding/returning
- 

#### 4.5 Release Notes

22/01/2018

- \* Free Text Any Item
  - \* Send Customer Message to Order Printers
  - \* Send Preset Messages to Order Printers
  - \* Course Away System eg Mains Away
  - \* Taster Menu System. Multi Set Menu to support fine dining taster menus
  - \* Consolidate Order Printer Tickets setting
  - \* Service Charge including (Options - Auto, Minimum Covers, Cover Charge or Min/Max Charge)
  - \* Layaway setting not to print to Order Printers
  - \* Clear Covers when Empty Tab is cleared (0 - TAB)
  - \* Tab/Layaway New View (Manage all your tables from one screen)
  - \* Split Bill
  - \* Customers & Accounts with Photo ability
  - \* Customer Account Auto Receipt Setting
  - \* Customer Sales Review - View what items have been charged to account via the PoS
  - \* Product Info - Store pre-defined text for each product. This can print/display for the customer/staff
  - \* Product Stock Count Down
  - \* Sale Note - Add a name to a tab or layaway (Tabs or Takeaway/Delivery)
  - \* Dashboard - Hide Profit Figure
  - \* Membership Loyalty - Price by Value or Discount can be given to customers
  - \* Customer Importer includes Account Group (Enable Account)
  - \* FSM Reports (Lolly HQ)
  - \* Cost Centre Reports (LollyHQ)
  - \* Tender Analysis Report by Branch/Location (LollyHQ)
  - \* Cancel Sale Filtering in Sales Review (LollyHQ)
- 

#### 4.4 Release Notes

04/12/2017

- \* Added Student (No Vat) option for Start of Sale Prompt
  - \* Compulsory Table setting added
  - \* Direct Multiplication option Added
  - \* Improvement to QTY operation (QTY pressed first)
  - \* Speed Improvement to Product Search System
  - \* Customer Sales review added to POS Customer Account Page
-

## 4.3 Release Notes

13/11/2017

- \* Free Text Any Item
  - \* Send Customer Message to Order Printers
  - \* Send Preset Messages to Order Printers
  - \* Course Away System eg Mains Away
  - \* Taster Menu System. Multi Set Menu to support fine dining taster menus
  - \* Consolidate Order Printer Tickets setting
  - \* Service Charge including (Options - Auto, Minimum Covers, Cover Charge or Min/Max Charge)
  - \* Layaway setting not to print to Order Printers
  - \* Clear Covers when Empty Tab is cleared (0 - TAB)
  - \* Tab/Layaway New View (Manage all your tables from one screen)
  - \* Split Bill
  - \* Customers & Accounts with Photo ability
  - \* Customer Account Auto Receipt Setting
  - \* Customer Sales Review - View what items have been charged to account via the PoS
  - \* Product Info - Store pre-defined text for each product. This can print/display for the customer/staff
  - \* Product Stock Count Down
  - \* Sale Note - Add a name to a tab or layaway (Tabs or Takeaway/Delivery)
  - \* Dashboard - Hide Profit Figure
  - \* Membership Loyalty - Price by Value or Discount can be given to customers
  - \* Customer Importer includes Account Group (Enable Account)
  - \* FSM Reports (Lolly HQ)
  - \* Cost Centre Reports (LollyHQ)
  - \* Tender Analysis Report by Branch/Location (LollyHQ)
  - \* Cancel Sale Filtering in Sales Review (LollyHQ)
-